

# Community Resource Guide

FFSC Metro San Diego

# Maintained by the Deployment Readiness Team Updated August 2020

This guide is offered in accordance with FFSC Certification Standard N-MIL-MLSE 10: Information and Referral.

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# **FINANCIAL**

211

Access for Infants & Mothers **Annual Credit Report** ASYMCA CalFresh (SNAP) **Catholic Charities Center for Community Services (CCS) Child Support Services** Childcare Subsidies (NACCRRA) **Consumer financial Protection Bureau Consumer Product Safety Commission** DAV Father Joe's Village **Federal Trade Commission** FFSC **FINRA Investor Education Foundation** First 5 Head-start **Home-front San Diego Housing Opportunities Collaborative Interfaith Community Services Manage Student Loans** Marine Corps Community Services (MCCS) MCCS Miramar/ MCRD **Military Garnishment Operations Military One Source Money Management International National Asian American Coalition Navy Marine Corps Relief Society Operation Home front** PSD San Diego Financial Literacy Center San Diego Food Bank Say San Diego Support the Enlisted Project (STEP) Thrift Savings Plan (TSP) USO

# DEPLOYMENT

#### 211

**American Red Cross** ASYMCA **Blue Star Families Chaplain's Office Chaplain's Office** Courage 2 Call **Dogs on Deployment** FFSC FOCUS **Homefront San Diego** Marine Corps Community Services (MCCS) MCCS Miramar/ MCRD Military Kids Connect Military One Source **Project Evergreen** PSD **United States Postal Service** United Through Reading USO

# **VETERANS SERVICES**

#### 211

American Legion Courage 2 Call DAV GI BILL National Asian American Coalition Navy League Patriot Riders San Diego Continuing Education Veterans Administration Veterans of Foreign Wars Veterans Village of San Diego

# VetAssist

Zero8Hundred

# **EMPLOYMENT/TRANSITION/EDUCATION**

**Bayside Community Center** DAV Dept. of Labor Father Joe's Village GI Bill **Housing Opportunities Collaborative Interfaith Community Services** Marine Corps Community Services (MCCS) MCCS Miramar/ MCRD **Military One Source** Military Spouse Corporate Career Network **Military Spouse Employment Program** MYCAA **National Military Family Association** Navy College **Onward to Opportunity** San Diego Community Colleges San Diego Continuing Education South Metro Career Center **Spouse Preference** Veterans of Foreign War Veterans Village of San Diego Volunteer Match Zero 8 Hundred

# **INTERNATIONAL AFFAIRS**

F23CL METRO SAN DIEGO Alliance of African Assistance House of Pacific Relations Interfaith Community Services Jewish Family Services Navy Region Legal San Diego Chinese Center Union of Pan Asian Communities US Citizenship and Immigration Services World Beat Cultural Center

#### COMMUNITY RESOURCE GUIDE

# **MARRIAGE/FAMILY/KIDS**

#### ASYMCA

**Best Schools Big Brothers/ Big Sisters Boy Scouts/ Girl Scouts Blue Star Families California Department of Child Support Chaplain's Office Child Development Centers** Childcare Aware (NACCRRA) **Childcare Aware EFMP- Respite Care Children's Home Society Consumer Product Safety Commission** CYP DEERS EFMP **Family Courts Family Justice Center** First 5 **Flourishing Families** FOCUS **GCF Learn Free Great Schools Head Start Healthy Start Jewish Family Services** Keep 'em safe program **Marine Corps Community Services** MCCS Miramar/ MCRD Military Childcare.com **Military Kids Connect Military One Source Miramar Youth Center National Highway Safety Administration National Military Family Association** Navy CYP Navy Life SW **Navy Marine Corps Relief Society Navy Worldwide Locator Operation Home front** Say San Diego **School Liaison** Tutor.com **US Citizenship and Immigration Services** USO **YMCA Childcare Referrals** 

# **MENTAL/PHYSICAL HEALTH**

#### 211

Access for Infants and Mothers ASYMCA **Bayside Community Center** CCS **Chaplain's Office Child Care Away EFMP Respite Care** Courage 2 Call DAV DEERS EFMP FFSC First 5 **Flourishing Families** FOCUA Head Start **Interfaith Community Services** MCCS MetLife **Military One Source Naval Medical Center** Safe Help Line SAIL Say San Diego **Therapeutic Recreation Services** Tricare **Tricare ECHO** 

# **DOMESTIC VIOLENCE/SAPR**

#### 211

Courage 2 Call Family Courts Family Justice Center MCRD Legal Military One Source Navy Region Legal San Diego Police Dept. South Bay Community Services Women's Resource Center DoD Safe Helpline Salvation Army

# **BEREAVEMENT SUPPORT**

Army Survivor Outreach Services Big Brothers, Big Sisters Courage 2 Call National Resource Directory Navy Gold Star Navy League Tragedy Assistance Program for Survivors U.S. Air Force Casualty Matters U.S. Marine Corps Casualty Assistance U.S. Navy Command Casualty Assistance San Diego District Attorney The San Diego LGBT Community Center

# **RELOCATION/HOUSING**

211

**Catholic Charities** CCS **Community Housing Works** DEERS Defense travel **CA DMV** FAA Home front San Diego **Housing Opportunities Collaborative** Interfaith Community Services **Lincoln Military Housing** Marine Corps Community Services **Military Kids Connect Military One Source National Asian American Coalition** NAVSUP **Navy Gateway Inns and Suites Navy Housing** Navy Lodge **Operation Home front** Pets Welcome

# OTHER

FESOMMENTESSADIOSAN DIEGO MWR Navy Exchanges COMMUNITY RESOURCE GUIDE

# **211 SAN DIEGO** Address: P.O. Box 420039, San Diego, CA 92142 Phone: 2-1-1 or (858) 300-1211 or (800) 227-0997 Website: www.211sandiego.org Email: info@211sandiego.org; resourcecenter@211sandiego.org Contact Person: N/A Services Offered: connection to community resources, Courage to Call Languages Offered: More than 150 languages Fees: none Eligibility: Anyone ACCESS FOR INFANTS & MOTHERS (Medical Access Program) Address: Medical Access Program, Po Box 15559, Sacramento, CA 95852 Phone: 800-433-2611 Website: mcap.dhcs.ca.gov to apply through covered California Email: N/A Contact Person: Customer service Services Offered: Information on low cost healthcare coverage Languages Offered: Many languages offered Fees: N/A Eligibility: Anyone eligible for medical or covered California ALLIANCE OF AFRICAN ASSISTANCE Address: 5952 El Cajon Blvd. San Diego CA. 92115 Phone: 619-286-9052 Website: http://www.alliance-for-africa.org/index.php Email: info@alliance-for-africa.org **Contact Person: Representative** Services Offered: Economic development, immigration services, home based child care, resettlement assistance, CalFresh information, thrift store, interpretations, tax assistance, Languages Offered: Interpreters available for over 200 different languages and dialects Fees: Differs with services needed Eligibility: Anyone AMERICAN RED CROSS Address: 3950 Calle Fortunada, San Diego, 92123 Phone: 858-309-1200 Website: redcross.org Email: N/A **Contact Person: Receptionist** Services Offered: Disaster relief, emergency communication for military financial assistance, trainings and certifications Languages Offered: English, Spanish, and over 75 languages Fees: May apply for certain certifications Eligibility: Anyone

| ANNUAL CREDIT REPORTS  |  |  |  |
|--|--|--|--|
| Address: Central Source LLC, PO Box 105283, Atlanta, GA 30348  |  |  |  |
| Phone: N/A   |  |  |  |
| Website: www.annualcreditreport.com  |  |  |  |
| Email: Contact form online   |  |  |  |
| Contact Person: N/A  |  |  |  |
| Services Offered: Free annual credit reports, consumer credit information, and education                   |  |  |  |
| Languages Offered: English   |  |  |  |
| Fees: N/A  |  |  |  |
| Eligibility: Anyone  |  |  |  |
| ARMED SERVICES YMCA (ASYMCA)   |  |  |  |
| Address: Murphy Canyon- 3293 Santo Rd., San Diego, CA 92124  |  |  |  |
| Naval Medical Center: 34800 Bob Wilson Drive, San Diego, CA 92134  |  |  |  |
| Phone: Murphy Canyon: 858-751-5755   |  |  |  |
| NMCSD: 619-532-8158  |  |  |  |
| Website: www.asysd.org   |  |  |  |
| Email: N/A   |  |  |  |
| Contact Person: Front desk   |  |  |  |
| Services Offered: Clinical counseling, thrift stores, in home visits, emergency food, child care referrals |  |  |  |
| Languages Offered: English   |  |  |  |
| Fees: None or low cost   |  |  |  |
| Eligibility: Active duty service members and family  |  |  |  |
| ARMY SURVIVOR OUTREACH SERVICES  |  |  |  |
| Address: N/A   |  |  |  |
| Phone: 855-707-2769  |  |  |  |
| Website: armymwr.com/sos   |  |  |  |
| Email: <u>usarmy.jbsa.imcom-hq.mbx.sos-survivor-advocate@mail.mil</u>                                      |  |  |  |
| Contact Person: Army Gold Star and Surviving Family Members' Representative                                |  |  |  |
| Services Offered: Financial counseling, benefit and entitlements assistance, special events, recognition,  |  |  |  |
| and information and referral   |  |  |  |
| Languages Offered: English   |  |  |  |
| Fees: None   |  |  |  |
| Eligibility: Surviving family members of fallen Soldiers   |  |  |  |
|  |  |  |  |

| BAYSIDE COMMUNITY CENTER  |
|---|
| Address: 6882 Linda Vista Rd, San Diego, CA 92111   |
| Phone: 858-278-0771   |
| Website: http://www.baysidecc.org/  |
| Email: baysideinfo@baysidecc.org  |
| Contact Person: Coordinator   |
| Services Offered: Educational opportunities for children, youth, adults, and seniors; education, food   |
| distributions, and hot meals; blood pressure monitoring, wellness screenings, and flu shots; health     |
| lectures and workshops; fitness and dance classes   |
| Languages Offered: English, Spanish, and Vietnamese   |
| Fees: None  |
| Eligibility: Some services are income sensitive   |
| Office is closed due to COVID but they hold food drives Wednesday at 2 pm in parking lot                |
| BIG BROTHERS/BIG SISTERS  |
| Address: 4305 University Ave., Suite 300 San Diego, CA 92105  |
| Phone: 858-536-4900   |
| Website: http://sdbigs.org/Email:   |
| Contact Person: Main Office   |
| Services Offered: Operation Bigs (one-to-one mentoring for military children), volunteer opportunities, |
| mentoring for children in the community, special programs   |
| Languages Offered: Variety of languages depending on availability                                       |
| Fees: Application fees may apply  |
| Eligibility: Those who meet the qualifications  |
| Applications are on hold and not accepting new applications   |
| BLUE STAR FAMILIES  |
| Address: P.O. BOX 230637 Encinitas, CA 92023  |
| Phone: (202) 630-2583   |
| Website: https://bluestarfam.org/   |
| Email: Contact form online  |
| Contact Person: Representative  |
| Services Offered: Military Family Life, Career and Employment initiatives, Relocation, Deployment       |
| Support, and Community Involvement  |
| Languages Offered: English  |
| Fees: None  |
| Eligibility: Depends on service   |
|   |

| BOY SCOUTS OF AMERICA- SAN DIEGO-IMPERIAL COUNCIL  |
|--|
| Address: 1207 Upas Street San Diego, CA 92103  |
| Phone: 619.298.6121 or 866-437-2272  |
| Website: https://www.sdicbsa.org/  |
| Email: N/A   |
| Contact Person: Council Office   |
| Services Offered: programs for young people that build character, trains them in the responsibilities of |
| participating citizenship and develops personal fitness  |
| Languages Offered: English   |
| Fees: Varies   |
| Eligibility: Cub Scouts: For children in Grades 1-5  |
| Boy Scouts: For youth 11-17 years old  |
| CALFRESH PROGRAM/ SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM  |
| (SNAP)   |
| (SNAP)<br>Address: N/A   |
|  |
| Phone: 877-847-3663; 858-654-1991  |
| Website: www.cdss.ca.gov/foodstamps  |
| SNAP: https://www.fns.usda.gov/snap/supplemental-nutrition-assistance-program                            |
| Email: piar@dss.ca.gov   |
| Contact Person: Enrollment Specialist  |
| Services Offered: employment, cash aid, food aid, day care referrals                                     |
| Languages Offered: Armenian, Chinese, Hmong, Portuguese, English, Russian, Spanish, Tagalog,             |
| Ukrainian  |
| Fees: Application and usage fee depends on service   |
| Eligibility: Income sensitive  |
| CALIFORNIA COURTS SELF-HELP CENTER   |
| Address: N/A   |
| Phone: N/A   |
| Website: https://www.courts.ca.gov/selfhelp.htm  |
| Email: N/A   |
| Contact Person: N/A  |
| Services Offered: Assistance with California courts system   |
| Languages Offered: English, Spanish, Vietnamese, Chinese, Korean   |
| Fees: Free or low cost   |
| Eligibility: Anyone  |
| CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES (DCCS)   |
| Address: PO Box 419064 Rancho Cordova, CA 95741  |
| Phone: Main 866-901-3212; Military liaison 858-650-5324  |
| Website: <u>https://childsupport.ca.gov/</u>   |
| Email: Contact form on website   |
| Contact Person: Customer Service   |
| Services Offered: Establishing paternity, locating a parent, child support case help, court info         |
|  |
| Languages Offered: English/ Spanish, and other interpreters available                                    |
|  |
| Fees: Depends on service<br>Eligibility: Anyone  |

# CATHOLIC CHARITIES DIOCESE OF SAN DIEGO Address: PO Box 121831 San Diego, CA 92112 Phone: 619-231-2828 Website: www.ccdsd.org Email: N/A Contact Person: Front desk Services Offered: Case management, housing and education info, and emergency assistance, Languages Offered: Multiple languages available Fees: None Eligibility: Anyone **CENTER FOR COMMUNITY SERVICES 24 HOUR CRISIS LINE** Address: 4508 Mission Bay Dr. San Diego, CA 92109 Phone: 888-385-4657 or 858-272-5777 Website: www.ccssd.org/get-help/hotline/ Email: **Contact Person: Operator** Services Offered: Information and referral, crisis intervention Languages Offered: English/ Spanish Fees: None Eligibility: Anyone (NON-911) **CENTER FOR COMMUNITY SOLUTIONS LEGAL** Address: 4508 Mission Bay Drive, San Diego, CA 92109 Phone: 619-697-7477 or 888-385-4657 Website: www.ccssd.org Email: N/A **Contact Person: Receptionist** Services Offered: Counseling for couples, children, teens, and families Languages Offered: English/ Spanish Fees: None Eligibility: Victims of crime **CHAPLAIN'S OFFICE** Address: 3670 Surface Navy Blvd., San Diego, CA 92136 Phone: NBSD 619- 556-2658 NASNI- 619-545-8213 Website:https://cnic.navy.mil/regions/cnrsw/installations/navbase san diego/about/facilitie and reso urces/religious\_programs.html Email: NBSD Chaplain2@navy.mil Contact Person: Chaplain, civilian clergy, enlisted personnel Services Offered: Opportunities for worship, prayer, education, and religious and spiritual development for personnel from a diverse range of faith backgrounds across a broad spectrum of personal experience Languages Offered: English, Spanish, Tagalog Fees: None Eligibility: Full services available to Active duty, reserve, retirees, and dependents; Limited services may be available to DoD Civilians and Contractors

# CHILD CARE AWARE

### **EXCEPTIONAL FAMILY MEMBER PROGRAM (EFMP) RESPITE CARE**

Address: 1515 N. Courthouse Road 3rd Floor Arlington VA 22201

Phone: 1-800-424-2246 or 703-341-4100

Website: http://usa.childcareaware.org/fee-assistancerespite/military-families/navy/exceptional-familymember-program-efmp-respite-care/

Email: N/A

Contact Person: N/A

Services Offered:

- 40 hours of respite care per family per month;
- sibling care for children under the age of 13 years old;
- respite care provided by well-trained and background screened providers who are monitored by the local partner agencies; and
- respite care services in the family's home, a family child care home or an off-base child care centers by approved providers.

Languages Offered: Based on provider chosen

Fees: None

Eligibility:

- An Exceptional Family Member (EFM) is an authorized DEERs eligible family member who is enrolled in EFMP and possess a physical, emotional, developmental or educational disability, or condition requiring special medical, mental health, or educational services;
- Active Duty or Reserve on Active Duty stationed throughout the United States;
- Family enrolled in the Navy's EFMP; and
- EFM child who resides with the sailor, is between the ages of birth through 18 years and is designated category 4 or 5

#### CHILD DEVELOPMENT CENTER (CDC) DROP IN CARE

Address: NBSD 3653 Filbert St. Bldg. 3653, San Diego, CA 92136

Phone: 619-556-3522

Consolidated with Naval Medical Center CDC for the time being.

Director Monica Armenta: (619) 532-7977

Website: militarychildcare.com and www.navylifesw.com/sandiego/families/cyp/cdc Email: N/A

Contact Person: Front desk

Services Offered: Full day

Languages Offered: Multiple languages available

Fees: Based on income

Eligibility: Active Duty, DoD, Activated Reserve, Combat Wounded Warriors, Surviving Spouses, and DoD Contractors

## CHILD SUPPORT SERVICES

Address: PO Box 419064 Rancho Cordova, CA 95741 Phone: 866-901-3212

Website: https://childsupport.ca.gov/

Email: heretohelp@sdcounty.ca.gov

Contact Person: Service Provider

Services Offered: Military and veterans child support liaisons

Languages Offered: Many

Fees: None

Eligibility: Anyone

#### **CHILDCARE SUBSIDIES**

Address: 1515 N. Courthouse Rd., Arlington, VA 22201

Phone: 800-424-2246; 703-341-4100

Website: msp@usa.childcareaware.org

Email: N/A

Contact Person: Representative

Services Offered: Reduced rates or subsidies for childcare

Languages Offered: Multiple languages available

Fees: None, but reduced childcare fees apply

Eligibility: Active duty, activated reserve, Navy civilians, Survivors, and Wounded Warriors who meet income requirements

# **CHILDREN'S HOME SOCIETY**

Address: 2650 Camino Del Rio North, Ste. 104, San Diego, CA 92108

Phone: 619-293-3411

Website: www.chs-ca.org

Email: N/A

Contact Person: Receptionist

Services Offered: Low income parental assistance in achieving self-sufficiency, childcare referrals Languages Offered: English, Spanish, Arabic, Cantonese, Laotian, Luganda, Tagalog, Thai, Vietnamese Fees: None

Eligibility: Anyone

# COMMISSARY- NAVAL BASE SAN DIEGO

Address: 2525 Callagan Hwy, Bldg. 3629 , San Diego, Ca 92113 Phone: 556-8657x3051 Website: https://commissaries.com/shopping/store-locations/san-diego-nb

Email: william.vick@deca.mil

Store Email: sandiegocommissary@deca.mil

Contact Person: Operator

Services Offered: ATM, Bakery, Deli, Fresh Lobster, Fresh Sandwiches to go, Hot Foods Dept., Party Cakes, Plants

Languages Offered: Many languages may be available depending on employee availability Fees: N/A

Eligibility: Active duty, retirees, reservists, and their dependents

| Address: Bldg. 2017 Co       | blorado St. NAS North Island , San Diego Ca 92135                                   |
|------------------------------|---|
| Phone: 619-545-6560          | , <b>č</b>  |
| Website: <u>https://www</u>  | .commissaries.com/shopping/store-locations/north-island-nasEmail:                   |
| josephine.hernandez@         | odeca.mil   |
| Email: josephine.herna       | andez@deca.mil  |
| Store Email: NorthIsla       | ndNAS.commissary@deca.mil   |
| Contact Person: Opera        | itor  |
| Services Offered: Bake       | ry, Custom Photo Cakes, Deli, Fresh Sandwiches to go, Hot Foods Dept., Party,       |
| Cakes, Plants, Rotisser      | ie Chicken, Sushi   |
| Languages Offered: M         | any languages may be available depending on employee availability                   |
| Fees: N/A                    |   |
| Eligibility: Active duty,    | retirees, reservists, and their dependents  |
| COMMISSARY- N                | OLF (IMPERIAL BEACH)  |
| Address: 1500-13th St        | reet, Bldg. 1264, NOLF Imperial Beach, Ca 91932                                     |
| Phone: 619-437-9478          |   |
| Website: <u>https://comr</u> | nissaries.com/shopping/store-locations/imperial-beach                               |
| Email: aaron.burcham         | @deca.mil   |
| Store Email: ImperialB       | each.commissary@deca.mil  |
| Contact Person: Opera        | itor  |
| Services Offered: Bake       | ry, Deli, Fresh Sandwiches to go, Hot Foods Dept., Party, Cakes, Plants, Rotisserie |
| Chicken                      |   |
| Languages Offered: M         | any languages may be available depending on employee availability                   |
| Fees: N/A                    |   |
| Eligibility: Active duty,    | retirees, reservists, and their dependents  |
| COMMUNITY HO                 | USING WORKS   |
| Address: 2815 Camino         | del Rio S #350 San Diego, CA 92108  |
| Phone: 619-282-6647          |   |
| Website: www.chworl          | ks.org  |
| Email: info@chworks.         | -   |
| Contact Person: Recep        | -   |
| Services Offered: Affo       | rdable home search  |
| Languages Offered: En        | glish and Spanish   |
| Fees: N/A                    |   |
| Eligibility: Anyone          |   |
| CONSUMER FINA                | NCIAL PROTECTION BUREAU   |
| Address: PO Box 2900         | Clinton, IA 52733   |
|                              | 858-715-2642 ext. 144   |
| Website: www.consur          |   |
| Email: N/A                   |   |
| Contact Person: Custo        | mer Service   |
|                              | umer tools, data and research, educational resources and compliance info            |
|                              | ore than 180 languages available  |
| Fees: None                   |   |
| Eligibility: Anyone          |   |

# CONSUMER PRODUCT SAFETY COMMISSION Address: 4330 East West Highway, Bethseda, MD 20814 Phone: 301-504-7923 or 800-638-2772 Website: www.cpsc.gov Email: Contact form on website Contact Person: Receptionist Services Offered: Information on recalls, safety guidelines and child products Languages Offered: English, Spanish, Vietnamese, Chinese Fees: None Eligibility: Anyone **COURAGE TO CALL/ MHS** Address: 9465 Farnham St. STE 100, San Diego, CA 92123 Phone: 877-698-7838 or 2-1-1 Website: https://www.courage2call.org/about-us/ Email: info@211sandiego.org Other: couragetocall@mhsinc.org Contact Person: Admin or Veteran Peer Services Offered: confidential, veteran-staffed 24/7 helpline dedicated to assisting service members through information, guidance, and referrals Languages Offered: English/ Spanish Fees: None Eligibility: Anyone DEERS Address: DMDC Support Office, 400 Gigling Rd, Seaside, CA 93955-6771 Phone: 1-800-538-9552 Website: www.dmdc.osd.mil/milconnect Email: N/A Contact Person: Representative Services Offered: Benefits and enrollment information Languages Offered: English Fees: N/A Eligibility: Information available on website **DEFENSE TRAVEL** Address: 4800 Mark Center Drive, Suite 04J25-01, Alexandria, VA 22350-9000 Phone: 888-435-7146 or 571-372-1300 Website: www.defensetravel.dod.mil Email: Help desk ticket online Contact Person: Customer service Services Offered: DoD travelers assistance Languages Offered: Fees: N/A Eligibility: DoD

#### DEPARTMENT OF LABOR

Address: 550 W C St. Suite 990 San Diego, CA 92101

Phone: 1-866-487-2365

Website: https://www.dol.gov/general/contact

Email: executivesecretariat@dol.gov

Contact Person: Receptionist

Services Offered: To foster, promote, and develop the welfare of the wage earners, job seekers, and retirees of the United States; improve working conditions; advance opportunities for profitable employment; and assure work-related benefits and rights

Languages Offered: English and Spanish

Fees: None

Eligibility: Anyone

## **DEPARTMENT OF MOTOR VEHICLES**

Address: 3960 Normal Street, San Diego, CA 92103

Phone: 1-800-777-0133

Website: www.dmv.ca.gov/portal/dmv

Email: N/A

Contact Person: Representative

Services Offered: Vehicle registration, driver's license, and other vehicle related information

Languages Offered: English/ Spanish

Fees: Varies per service

Eligibility: Everyone

# **DISABLED AMERICAN VETERANS**

Address: 3725 Alexandria Pike, Cold Spring, KY 41076

Phone: 877-426-2838

Website: www.dav.org

Email: Contact form online

Contact Person: Representative

Services Offered:

Helps returning veterans transition back to civilian life by linking them with services that address their physical, emotional, and financial needs.

Provides free, professional assistance to veterans of all generations in obtaining VA and other government benefits earned through service.

Fights for veterans' rights on Capitol Hill.

Links veterans to job training and job assistance programs.

Funds rehabilitation programs for veterans with severe disabilities, such as blindness or amputation Languages Offered: English/ Spanish

Fees: Membership fees vary

Eligibility: Anyone:

who served in the armed forces during a period of war or under conditions simulating war, and was wounded, disabled to any degree, or left with long-term illness as a result of military service, and was discharged or retired from military service under honorable conditions.

#### **DOD SAFE HELPLINE**

Address: RAINN Attn: DoD Safe Helpline 1220 L Street, NW Suite 505 Washington, DC 20005 Phone: 877-995-5247 ; 202- 544-1034 Website: https://www.safehelpline.org/ Email: info@safehelpline.org Contact Person: Trained Safe Helpline Staff Services Offered: 24/7 hotline for sexual assault support in the DoD community, online support chat, confidential online helpline Languages Offered: English Fees: None

Eligibility: DoD Community

#### DOGS ON DEPLOYMENT

Address: 970 W. Valley Parkway, Box 667, Escondido, CA 92025

Phone: 619-800-3631

Website: www.dogsondeployment.org

Email: info@dogsondeployment.org

Contact Person: Rich Setzer

Services Offered: Network for pet boarding during service member's time away due to military

commitment, emergency grants for vet expenses

Languages Offered: English

Fees: None (Except for basic pet care costs while pet is boarded)

Eligibility: Active duty or activated reserve/ E6 and below for grants

## **EXCEPTIONAL FAMILY MEMBER PROGRAM FAMILY CONNECTIONS**

Address: 3200 Santo Rd San Diego, CA 92124 Murphy Canyon Chapel

Phone: 1-866-923-6478

Website: N/A

Email: FFSCsdefmp@navy.mil

Contact Person: Navy EFMP Case Liaison

Services Offered: Navy Region Southwest's Exceptional Family Member Program offers childcare while parents focus on improving the quality of life for their families with an exceptional family member through support, resources and providing a social forum to network and share information Languages Offered: English

Fees: None

Eligibility: RSVP for childcare prior to attending

# FAA PET TRAVEL REQUIREMENTS

Address: Federal Aviation Administration, 800 Independence Avenue, SW, Washington, DC 20591 Phone: 1-866-835-5322 Website: https://www.faa.gov/passengers/fly\_pets/ Email: N/A Contact Person: Representative Services Offered: Guidelines on traveling with pets Languages Offered: English/ Spanish Fees: Varies by airline Eligibility: Open to all

# FAMILIES OVER COMING UNDER STRESS (FOCUS) PROJECT Address: Naval Base San Diego, Bldg. 265 Dolphin Alley, San Diego, 92136 Phone: 619-556-6075 Website: www.focusproject.org Email: sandiego@focusproject.org Contact Person: Front desk Services Offered: Resiliency training for military children and families Languages Offered: English Fees: None Eligibility: Military members, spouses, and children **FAMILY COURTS** Address: Downtown: 1555 6th Avenue, San Diego; Chula Vista: 500 3rd Avenue, Chula Vista; East County: 250 East Main, El Cajon; Vista: 325 South Melrose Drive, Vista Phone: Downtown: 619-450-7888; Chula Vista: 619-746-6097; East County: 619-456-4181; Vista: 760-201-8300 Website:www.sdcourt.ca.gov/portal/page? pageid=55,1524469& dad=portal& schema=PORTAL#famil ycourtservices Email: N/A **Contact Person: Receptionist** Services Offered: child custody recommending counseling in family law cases when separating or divorcing parents cannot agree on a child custody sharing plan Languages Offered: Over 100 languages Fees: Depends on service Eligibility: Anyone FAMILY JUSTICE CENTER Address: 1122 Broadway, Suite 200, San Diego, CA 92101 Phone: 866-933-HOPE or 866-933-4673 Website: www.sandiego.gov/sandiegofamilyjusticecenter Email:swillard@pd.sandiego.gov Contact Person: Front Desk Services Offered: Free clothing, prosecutors, legal advice, resource and referrals Languages Offered: Interpreters available Fees: None Eligibility: Anyone FATHER JOE'S VILLAGE Address: 3350 E Street, San Diego, CA 92102 Phone: 619-446-2100 Website: www.my.neighbor.org Email: Contact form online **Contact Person: Receptionist** Services Offered: housing, rental assistance, healthcare, food, clothing, education, job training, mental health, addiction treatment Languages Offered: English/ Spanish Fees: None

Eligibility: Depends on service

# FEDERAL TRADE COMMISSION (FTC)

Address: 600 Pennsylvania Ave, NW, Washington, DC 20580 Phone: 202-326-2222 Website: www.consumerftc.gov ; www.identitytheft.org Email: N/A Contact Person: Operator

Services Offered: Information on scams, and rights concerning consumerism

Languages Offered: English and Spanish

Fees: None

Eligibility: Anyone

## FINRA INVESTOR EDUCATION FOUNDATION

Address: 1735 K Street, NW Washington, DC 20006

Phone: 202-728-6933

Website: www.saveandinvest.org

Email: N/A

Contact Person: Bud Schneeweis

Services Offered: Information on college, retirement, everyday finances, transition, credit and debt Languages Offered: English and Spanish

Fees: None

Eligibility: Anyone

## FIRST 5

Address: 2750 Womble Road, Suite 201 (MS-A211) San Diego, CA 92106

Phone: 888-5 FIRST 5 or 888-534-7785

Website: http://first5sandiego.org/

Email: Contact form online

Contact Person: Receptionist

Services Offered: Childhood Injury Prevention Program, home visitation services, Healthy Development Services, Behavioral Health Services, Maternity Shelter Program, The Kit for New Parents

Languages Offered: English, Spanish, Vietnamese, Cantonese, Korean, and Mandarin

Fees: May apply for some services

Eligibility: Anyone with children prenatal-5 years old

# FLOURISHING FAMILIES

Address: 1475 Sixth Avenue, Fifth Floor, Suite 511, San Diego, CA 92101

Phone: 619-685-6970

Website: <u>http://specialneedsresourcefoundationofsandiego.org/special-needs-resource-list-san-diego</u> Email: specialneeds@sandiegofamily.com

Contact Person: N/A

Services Offered: Financial Planning/Family Self-Sufficiency, General Health, Counseling, Hair Salons, In-Home Support Services, Nutrition, Recreation, Physical Therapy, Social Skills, Respite and many other resources that support specific disabilities and diagnoses

Languages Offered: Based on resource chosen

Fees: None

Eligibility: Open to the Public

### GCF LEARN FREE

Address: N/A Phone: N/A Website: www.gcflearnfree.org Email: N/A Contact Person: N/A Services Offered: Online tutorials that help people learn the essential skills they need to live and work in the 21st century (i.e. Microsoft Office and email, reading, math, etc...) Languages Offered: English, Spanish, French, Portuguese Fees: None Eligibility: Open to all

## GI BILL

Address: P.O. Box 8888 Muskogee, OK 74402-8888 Phone: 888-442-4551 Website: www.benefits.va.gov/gibill ; www.ebenefits.va.gov Email: Contact form on website Contact Person: Representative Services Offered: Info on GI Bill entitlements, requirements, and process Languages Offered: English/ Spanish Fees: N/A Eligibility: Information available on website

# GIRL SCOUTS OF AMERICA-SAN DIEGO COUNCIL

Address: 1231 Upas St. San Diego, CA 92103-5199

Phone: 619- 298-8391 or 800-643-4798

Website: http://www.sdgirlscouts.org/

Email: info@sdgirlscouts.org

Contact Person: Girl Scouts San Diego Council

Services Offered: a collection of engaging, challenging, and fun activities like earning badges, going on awesome trips, selling cookies, exploring science, getting outdoors, and doing community service projects

Languages Offered: Varies

Fees: None

Eligibility: Kindergarten - High school

#### **GREATSCHOOLS.ORG**

Address: 1999 Harrison Street, Suite 1100, Oakland, CA 94612 Phone: N/A Website: www.greatschools.org Email: N/A Contact Person: Services Offered: Provide trusted ratings and school information that help parents find the right school for their family and improve schools in their communities. The thousands of articles, tips and interactive tools help parents support their child's learning and wellbeing every day. Languages Offered: English, Spanish Fees: None

Eligibility: Open to all

| HEAD START  |
|---|
| Address: 841 S. 41st. St., San Diego, CA 92113  |
| Phone: 888-873-5145 or 858-715-2642   |
| Website: www.neighborhoodhouse.org  |
| Email: N/A  |
| Contact Person: Receptionist  |
| Services Offered: Parental training and workshops, family social services, health, mental health, and |
| nutrition   |
| Languages Offered: English/ Spanish   |
| Fees: None  |
| Eligibility: Any family who meets the income requirements with children ages 0-5                      |
| HEALTHY START MILITARY FAMILY RESOURCE CENTER   |
| Address: 8755 Aero Dr. Ste. 100, San Diego, CA 92123  |
| Phone: 858-565-4148   |
| Website: https://www.saysandiego.org/program/healthy-start-military-familyesource-center/             |
| Email: dromero@saysandiego.org or info@saysandiego.org  |
| Contact Person: Daniel Romero   |
| Services Offered: Parenting workshops, playgroups, school system advocacy                             |
| Languages Offered: Multiple languages available   |
| Fees: N/A   |
| Eligibility: Anyone   |
| HOME-FRONT SAN DIEGO  |
| Address: Call for drop off or pick up locations   |
| Phone: 760-392-1551   |
| Website: www.homefrontsandiego.org  |
| Email: contactus@sandiegohomefront.org  |
| Contact Person: Receptionist  |
| Services Offered: Financial assistance, furniture, donated vehicles, computers, cars, emergency bill  |
| payment, food distribution, grocery and gas cards   |
| Languages Offered: English  |
| Fees: None  |
| Eligibility: Military families in San Diego area  |
| HOUSE OF PACIFIC RELATIONS  |
| Address: 2191 West Pan American Rd San Diego, CA 92101  |
| Phone: 619- 234-0739  |
| Website: http://www.sdhpr.org/  |
| Email: info@sdhpr.org   |
| Contact Person: Receptionist  |
| Services Offered: Educational and cultural programs, Lawn Programs, Open Houses, Hall of Nations,     |
| Annual Special Events   |
| Languages Offered: Multiple languages and dialects available  |
| Fees: May apply for some events   |
| Eligibility: Anyone   |
|   |

# INTERFAITH COMMUNITY SERVICES

Address: 550 W. Washington Ave., Escondido, CA 92025 Phone: (760) 489-6380 Website: http://www.interfaithservices.org/category/veterans-assistance/ Email: Contact form online Contact Person: Receptionist Services Offered: Nutrition and Basic Needs Housing and Shelter Employment Self-Sufficiency and Support Behavioral Health and Recovery Languages Offered: English and Spanish

Fees: N/A

Eligibility: Anyone

#### JEWISH FAMILY SERVICES

Address: 8804 Balboa Avenue San Diego, CA 92123

Phone: 858-637-3210 or 858-637-3000

Website: http://www.jfssd.org/site/PageServer

Email: Contact form online

Contact Person: Receptionist

Services Offered: Aging & Wellness Services, Case Management, Counseling & Family Support, Food Assistance, Jewish Connections, Parenting & Youth Services, Refugees & Immigration, Teen Leadership Languages Offered: Multiple languages available Fees: May apply for some services

Eligibility: Anyone

#### \*NO IN-PERSON SERVICES ATM, ONLY FOOD DISTROBUTION\*

#### KEEP 'EM SAFE PROGRAM

Address: Pacific Safety Center, 9880 Via Pasar, Suite F, San Diego, CA 92126

Phone: 858-621-2313 or 858-442-4909

Website: http://www.psc411.com/

Email: info@psc411.com.

Contact Person: Noemi Duenas/Elvie Martinez

Services Offered: provide services to promote the safe transportation of children, by enhancing child passenger safety through an education program for parents or guardians and child safety seat check-up events to promote the proper use of safety seats and seat belts for children of all ages, air bag safety and raise awareness of leaving children unattended in a vehicle

Languages Offered: English and Spanish

Fees: None

Eligibility: Everyone

\*ALL SERVICES PROVIDED ARE CURRENTLY VIRTUAL DUE TO COVID-19\*

| LAWYER REFERRAL AND INFORMATION SERVICE & MODEST MEANS PROGRAM  |
|---|
| Address: 401 West A. Street, San Diego, CA 92101  |
| Phone: 619-231-8585   |
| Website: www.sdcba.org  |
| Email: bar@sdcba.org  |
| Contact Person: Receptionist  |
| Services Offered: Lawyer referral service, legal help   |
| Languages Offered: English, Spanish   |
| Fees: None  |
| Eligibility: Anyone   |
| LEGAL AID SOCIETY OF SAN DIEGO  |
| Address: 110 S. Euclid Ave., San Diego, CA 92114  |
| Phone: 877-534-2524   |
| Website: www.lassd.org  |
| Email: N/A  |
| Contact Person: Admin Office  |
| Services Offered: Legal advice, free clinics, and effective legal referrals                               |
| Languages Offered: English and Spanish  |
| Fees: None  |
| Eligibility: Income sensitive individuals   |
|   |
| *NO IN-PERSON SERVICES. ALL SERVICES PROVIDED BY PHONE DUE TO COVID-19*                                   |
| MANAGE STUDENTS LOANS   |
| Address: Consumer Financial Protection Bureau, PO Box 2900 Clinton, IA 52733                              |
| Phone: 855-411-2372   |
| Website: www.consumerfinance.gov/payingforcollege   |
| Email: Contact form on website  |
| Contact Person: Representative  |
| Services Offered: Info on financial aid, and repaying student debt  |
| Languages Offered: English/ Spanish<br>Fees: N/A  |
| Eligibility: Anyone   |
|   |
| MARINE CORPS COMMUNITY SERVICES- MCRD SAN DIEGO   |
| Address: 3800 Chosin Ave # 5w, San Diego, CA 92140<br>Phone: 619-297-2500                                 |
| Website: http://www.mccsmcrd.com/   |
| Email: Contact form online  |
| Contact Person: Operator  |
| Services Offered: Behavioral health, family care, recreation, fitness, Marine Corps family team building, |
| personal and professional development, retail, lodging  |
| Languages Offered: Dependent on available employees   |
| Fees: Depends on service  |
| Eligibility: Active duty, dependents, reservists, retirees, and some services available to DoD civilians  |
|   |

| MARINE CORPS COMMUNITY SERVICES- MIRAMAR  |
|---|
| Address: Bldg. 2273 2273 Elrod Ave., San Diego, CA 92145-2008   |
| Phone: 858- 307-4918  |
| Website: http://www.mccsmiramar.com/  |
| Email: kristina.gomez@usmc.mil  |
| Contact Person: Admin   |
| Services Offered: Behavioral health, family care, recreation, fitness, Marine Corps family team building, |
| personal and professional development, retail, lodging  |
| Languages Offered: Dependent on available employees   |
| Fees: Depends on service  |
| Eligibility: Active duty, dependents, reservists, retirees, and some services available to DoD civilians  |
| MARINE CORPS RECRUIT DEPOT LEGAL ASSISTANCE OFFICE  |
| Address: 3700 Chosin Ave, Bldg. 12, San Diego, CA 92140   |
| Phone: 619-524-4110 or 858-577-1656   |
| Website: https://www.mcrdsd.marines.mil/Permanent-Personnel-TAD/Resources/Legal-Assistance-               |
| Office/   |
| Email: N/A  |
| Contact Person: Front Desk  |
| Services Offered: Family law, mediation, powers of attorney, wills, legal assistance                      |
| Languages Offered: English and Spanish  |
| Fees: None  |
| Eligibility: Active duty, reserve, retired and family members   |
| MILITARY GARNISHMENT OPERATIONS   |
| Address: PO Box 998002, Cleveland, OH 44199   |
| Phone: 888-DFAS-411   |
| Website: www.dfas.mil/dfas/garnishment.html   |
| Email: N/A  |
| Contact Person: Customer Service  |
| Services Offered: Child and spousal support information   |
| Languages Offered: English  |
| Fees: None  |
| Eligibility: Active duty, retired, reserves, and contractors  |
| MILITARY KIDS CONNECT (DEPLOYMENT SUPPORT WEBSITE)  |
| Address: N/A  |
| Phone: N/A  |
| Website: https://militarykidsconnect.health.mil/  |
| Email: Contact form on website  |
| Contact Person: N/A   |
| Services Offered: Virtual connection for military kids. Provides access to age-appropriate resources to   |
| support children dealing with the unique psychological challenges of military life                        |
| Languages Offered: N/A  |
| Fees: None  |
| Eligibility: military ages 6-17   |
|   |

#### MILITARY ONE SOURCE

Address: P.O. Box 2127 Chesapeake, VA 23327

Phone: 800-342-9647

Website: www.militaryonesource.mil

Email: N/A

Contact Person: Triage Consultant

Services Offered: 24 hour confidential help, resources, products, articles and tips on numerous topics related to military life

Languages Offered: Multiple languages offered

Fees: None

Eligibility: Military, dependents, and occasionally DoD Civilians

## MILITARY SPOUSE CORPORATE CAREER NETWORK

Address: 5445 Murrell Road, Suite 102-177, Viera, FL 32955

Phone: 877-696-7226

Website: http://www.msccn.org/

Email: askus@msccn.org

Contact Person: Representative

Services Offered: Employment Readiness Training Programs, Job Placement Solutions

Languages Offered: English

Fees: None

Eligibility: all military-affiliated spouses, retired military spouses and caregivers to war wounded heroes

## **MILITARY SPOUSE EMPLOYMENT PROGRAM (MSEP)**

Address: N/A

Phone: 1-800 342 9647

Website: https://msepjobs.militaryonesource.mil/msep/

Email: Form on website

Contact Person: Military One Source Spouse Advisor

Services Offered: Targeted recruitment and employment solutions, creates employment connections that provide companies with direct access to military spouses seeking career opportunities and spouses with direct access to employers who are actively recruiting.

Languages Offered: Interpreters available

Fees: None

Eligibility: Spouses of active duty, National Guard and reserve component military members in the Army, Marine Corps, Navy, Air Force, and Coast Guard. Spouses of military members separated from active duty, National Guard and reserves for less than 180 days. Surviving spouses of military members who died while on active duty

# MIRAMAR LEGAL SERVICE SUPPORT

Address: 2244 Elrod Ave San Diego, CA 92126

Phone: 858-577-6260 or 858-577-1656

Website: www.miramar.marines.mil/Departments/LegalServicesSupportTeam.aspx

Email: N/A

Contact Person: Front Desk

Services Offered: Military justice, legal assistance, family law, mediation, wills, powers of attorney Languages Offered: English

Languages Offered.

Fees: None

Eligibility: Active duty, reserve, retired, and family members

# MIRAMAR YOUTH CENTER Address: MCAS Miramar Bldg. 2700 Phone: 858-577-4136 Website: www.mccsmiramar.com/cyp Email: ombcypmiramar@usmc-mccs.org Contact Person: Front desk Services Offered: Before and after school care, youth sports Languages Offered: Interpreters available for multiple languages Fees: Based on total family income Eligibility: Active Duty, DoD, Activated Reserve, Combat Wounded Warriors, Surviving Spouses, and DoD Contractors MONEY MANAGEMENT INTERNATIONAL Address: 3111 Camino del Rio North #400 San Diego, CA 92108 Phone: 619-220-8164 Website: https://www.moneymanagement.org/locations/california/san-diego Email: Contact form online **Contact Person: Representative** Services Offered: Financial counseling and workshops Languages Offered: English/ Spanish Fees: N/A Eligibility: Anyone **MWR** Address: Bldg. 3544 2625 Le Hardy St. NBSD, San Diego, CA 92136 Phone: 619-556-8018 Website: http://www.navymwr.org/programs/ Email: Contact form online **Contact Person: Receptionist** Services Offered: Bowling, tickets, movie theaters, tours, events, entertainment, liberty, golf, fitness, lodging, children and youth programs Languages Offered: Depends on staff available Fees: Depends on service Eligibility: Active duty, reservists, retirees, and their families; DoD employees

# MYCAA (MY CAREER ADVANCEMENT ACCOUNT)

Address: N/A

Phone: 800-342-9647

Website: https://www.militaryonesource.mil/education-employment/for-spouses/mycaa-scholarship Email: N/A

Contact Person: MyCAA Certified Career Counselors

Services Offered: Workforce development program that provides up to \$4,000 of financial assistance to eligible military spouses who are pursuing a license, certification, or associates degree in a portable career field

Languages Offered: Multiple languages available

Fees: None

Eligibility: Spouses of service members on active duty in pay grades E-1 to E-5, W-1 to W-2 and O-1 to O-2 who can start and complete their coursework while their military sponsor is on Title 10 military orders, including spouses married to members of the National Guard and reserve component in these same pay grades.

# NATIONAL ASIAN AMERICAN COALITION

Address: 9265 Dowdy Drive, Suite 202. San Diego, California 92126.

Phone: 858-649-9979

Website: www.naacoalition.org

Email: info@naac.org

Contact Person: Legal team

Services Offered: Affordable housing program, credit counseling, home buyer education

Languages Offered: Multiple languages available

Fees: N/A

Eligibility: Anyone

#### NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION

Address: 1200 New Jersey Ave SE, West Building, Washington, D.C. 20590 Phone: 888-327-4236 Website: safercar.gov or www.nhtsa.gov Email: N/A Contact Person: Receptionist Services Offered: Info on vehicle safety features, car seats, and child restraint guidelines Languages Offered: Multiple languages available Fees: None Eligibility: Anyone

| Address: 3601 Eisenhower Avenue, Suite 425, Alexandria, VA 22304  |
|---|
| Phone: 703.931.6632   |
| Vebsite: www.militaryfamily.org   |
| Email: info@MilitaryFamily.org  |
| Contact Person: Receptionist  |
| Services Offered: Partners with select schools to provide additional scholarships designed for military |
| pouses, entrepreneurship scholarship, Operation Purple Camp (free camp for military children), family   |
| etreats, family healing adventures  |
| anguages Offered: English   |
| ees: none   |
| ligibility: Active duty, retirees, reservists, and their families                                       |
| NATIONAL RESOURCE DIRECTORY   |
| Address: N/A  |
| Phone: 1-(800)-342-9647   |
| Nebsite: https://nrd.gov/   |
| Email: wwrc@militaryonesource.com   |
| Contact Person: N/A   |
| Services Offered: access to services and resources at the national, state and local levels to support   |
| ecovery, rehabilitation and community reintegration   |
| anguages Offered: English   |
| ees: None   |
| ligibility: wounded warriors, Service Members, Veterans, their families                                 |
| NAVAL MEDICAL CENTER SAN DIEGO (NMCSD)  |
| · ·   |
| Address: 34800 Bob Wilson Drive, San Diego, CA 92134  |
| Phone: 619-532-6400   |
| Nebsite: https://www.med.navy.mil/sites/nmcsd/Pages/default.aspx  |
| mail: N/A   |
| Contact Person: Quarterdeck   |
| Services Offered: New parent classes, emergency care, pharmacy, etc.                                    |
| anguages Offered: Interpreters available  |
| ees: N/A  |
| ligibility: Those with access to military medical insurance   |
| NAVY CHILD & YOUTH PROGRAMS (CYP)   |
| Address: Multiple locations available   |
| Phone: 619-556-9585 or 855-696-2934   |
| Nebsite: militarychildcare.com or http://navylifesw.com/sandiego/families/cyp/                          |
| mail: FamilySupport@MilitaryChildCare.com   |
| Contact Person: CYP Support Office  |
| ervices Offered: Child development centers, child development homes, youth programs, and school         |
| iaison officers   |
| anguages Offered: May differ per location   |
| ees: Based on total family income   |
| ligibility: Active Duty, DoD, Activated Reserve, Combat Wounded Warriors, Surviving Spouses, and DoD    |
| Contractors   |

### NAVY COLLEGE

Address: Virtual Education Center 472 Polaris Street, Suite 214, Virginia Beach, VA 23461 Phone: 1-877-838-1659 or text at 877-838-1659 Website: http://www.navycollege.navy.mil/ Email: Contact form online Contact Person: Services Offered: Virtual education, tuition assistance info, Languages Offered: Varies on location Fees: Depends on institution Eligibility: Active duty and some reservists

#### \*NOT TAKING CALLS AT THIS TIME, PLEASE TEXT THE NUMBER STATED ABOVE\*

#### NAVY EXCHANGE- NBSD

Address: 2260 Callagan Hwy , Building No. 3187A San Diego, CA 92136-5036 MULITPLE LOCATIONS Phone: 619-544-2100

Website: https://www.mynavyexchange.com/storelocator/storeresults.jsp?searchMap=true&state=CA Email: Contact form online

Contact Person: Operator

Services Offered: Food court, flower shop, mini marts, jewelry and watch repair, electronics, garden center, auto accessories, package store, optical, gas stations, furniture, clothing, beauty, accessories, shoes, MWR ticket office

Languages Offered: Varies with employee availability and location

Fees: N/A

Eligibility: Active duty, reservists, retirees, dependents, and DoD civilians

# NAVY GATEWAY INNS AND SUITES

Address: Worldwide Phone: 1-877-628-9233 Website: http://ngis.dodlodging.net/ Email: CNIC\_OnlineHelp.fct@navy.mil Contact Person: Customer support Services Offered: Temporary lodging Languages Offered: English Fees: Room rate varies by location Eligibility: Open to Active duty, Reservists, Retirees, NAF or DoD civilians and sponsored guests **NAVY HOUSING** Address: 2625 LeHardy Street, Bldg. 3544, San Diego, CA 92136 Phone: 619-556-8443 Website: http://navylifesw.com/sandiego/housing/ Email: sandiegohousing@navy.mil

Contact Person: Receptionist

Services Offered: Home Finding services, Inspection services, Issue Resolution, Housing Discrimination Complaints, Cost Savings and Relief Programs and Services for Unaccompanied Sailors

Languages Offered: English/ Spanish

Fees: None

Eligibility: Active Duty with 1 or more dependents and has 6 months or more in San Diego. Must also be in receipt of SD BAH

| NAVY LEAGUE  |
|--|
| Address: 2300 Wilson Blvd Ste 200 Arlington VA 22201   |
| Phone: 703.528.1775 or 800-356-5760  |
| Website: <u>http://navyleague.org/</u>   |
| Email: nationalpresident@navyleague.org or membership@navyleague.org                                   |
| Contact Person: President  |
| Services Offered: adopt ships and shore commands, reward and honor enlisted personnel, host dinners    |
| and celebrations for military personnel, and support family members left behind when spouses and       |
| parents are deployed   |
| Languages Offered: Depends on availability of staff  |
| Fees: •e-membership - \$25   |
| •1-Year Premium Individual/International - \$55  |
| •2-Year Premium - \$100 (save \$10*)   |
| •3-Year Premium - \$130 (save \$35*)   |
| •4-Year Premium - \$180 (save \$40*)   |
| •5-Year Premium - \$225 (save \$55*)   |
| •Life membership (to age 55) - \$1000  |
| •Life membership (age 56 - 75) - \$750   |
| •Life membership (age 76 +) - \$500  |
| Eligibility: Any citizen interested in sea power or supporting America's sea services — the U.S. Navy, |
| Marine Corps, Coast Guard and U.Sflag Merchant Marine — is eligible for membership. Active duty        |
| military are not eligible for membership, but their spouses and family members are eligible            |
| NAVY LODGE   |
| Address: Worldwide   |
| Phone: 1- 800- 628-9466  |
| Website: www.dodlodging.net or https://www.navy-lodge.com/index.html                                   |
| Email: DoDReservations@nexweb.org  |
| Contact Person: Customer service   |
| Services Offered: Temporary lodging  |
| Languages Offered: English   |
| Fees: Room rate varies by location   |
| Eligibility: Open to Active duty, Reservists, Retirees, NAF or DoD civilians and sponsored guests      |
| NAVY MWR DIGITAL LIBRARY   |
| Address: 716 Sicard St. SE #1000, Washington, DC 20374   |
| Phone: 202-433-9802 or 202-433-0785  |
| Website: www.navymwrdigitallibrary.org   |
| Email: NGLP@navy.mil   |
| Contact Person: Representative   |
| Services Offered: Then there is Navy MWR Digital Library offering foreign language learning to Navy,   |
| Marine, and Coast Guard Families.  |
| Languages Offered: Many available for learning   |
| Fees: none   |
| Eligibility: Those eligible to use MWR facilities  |
|  |
|  |

|                     | L <b>D WIDE LOCATOR</b><br>Personnel Command, PERS 1, 5720 Integrity Drive, Millington, TN 38055 |
|---------------------|--|
| Phone: N/A          | Personner Command, PERS 1, 5720 integrity Drive, Minington, TN 58055                             |
| •                   | //www.navy.mil/navydata/nav_legacy.asp?id=168  |
| Email: N/A          | // www.navy.nin/navyuata/nav_legacy.aspinu=100   |
| Contact Person      | · N / A  |
|                     | d: Forward mail to sailor  |
|                     |  |
| Languages Offe      |  |
|                     | r family of for official government business, everyone else \$3.50 per address                   |
|                     | act Active Duty, retired, discharged, separated, reserve   |
|                     | NE CORPS RELIEF SOCIETY  |
|                     | Base San Diego, Bldg. 270, 3115 Dolphin Alley, San Diego, CA 92136                               |
|                     | esk: 619-767-6800  |
| Website: www.       | -  |
| Email: sandiego     | -  |
| Contact Person      |  |
| Services Offere     | d: financial counseling, thrift shops, Budget for Baby workshop, no interest loans, and          |
| scholarships        |  |
| Languages Offe      | red: English/ Spanish  |
| Fees: none          |  |
| Eligibility: Activ  | e duty service members   |
| ONWARD T            | O OPPORTUNITY  |
|                     | 13150 Rm 311, Camp Pendleton, CA   |
| •                   | 3-6060 or 315-443-6898   |
|                     | //ivmf.syracuse.edu/apply/our-programs/  |
|                     | @syr.edu or ivmfeducation@syr.edu  |
|                     | : Program Manager  |
|                     | d: Onward to Opportunity (O2O) brings civilian career training to eligible service               |
|                     | six months prior to their transition date and any active duty military spouse, regardless        |
| •                   | partner is in their military career  |
|                     | red: English/ Spanish  |
| Fees: None          |  |
|                     | sitioning service members and spouses  |
|                     | HOMEFRONT  |
|                     |  |
|                     | Camino Del Rio South, #255   |
|                     | 2-4995 or 855-282-0960   |
| •                   | tionhomefront.net  |
|                     | a@operationhomefront.org or find contact form online   |
| Contact Person      | •  |
|                     | d: Financial assistance, commissary vouchers, military family events, transitional housing       |
| and essential b     |  |
|                     | red: English (More languages offered through the national organization)                          |
| Fees: None          |  |
| Fligibility, Active | e duty, their family, and Wounded Warriors   |

| PACIFIC BEACON  |
|---|
| Address: 3705 Norman Scott Road, San Diego, CA 92136  |
| Phone: 619-231-3400   |
| Website: http://www.pacificbeacon.com/  |
| Email: find form online or email pbinfo@pacificbeacon.com   |
| Contact Person: Leasing specialist  |
| Services Offered: privately owned and managed, 941-suite luxury high-rise apartment community on            |
| Naval Base San Diego overlooking San Diego Bay  |
| Languages Offered: English  |
| Fees: 82% of E4 San Diego BAH   |
| Eligibility: single active duty service member attached to Naval Base San Diego at the rank of E4 and has   |
| the proper request chit approved by the housing office  |
| PATRIOT GUARD RIDERS  |
| Address: Patriot Guard Riders, Inc., c/o Tatum & Associates, Inc.   |
| 6641 E. 85th Street North Owasso, Ok 74055  |
| Phone: Use contact form online  |
| Website: https://www.patriotguard.org/  |
| Email: Pacific@PatriotGuard.org   |
| Contact Person: Joe Mastroianni, Pacific Region Captain.  |
| Services Offered: to attend the funeral services of fallen American heroes as invited guests of the family. |
| Each mission we undertake has two basic objectives:   |
| 1. Show our sincere respect for our fallen heroes, their families, and their communities.                   |
| 2. Shield the mourning family and their friends from interruptions created by any protester or group of     |
| protesters.   |
| We accomplish the latter through strictly legal and non-violent means.                                      |
| Languages Offered: Dependent on availability  |
| Fees: Free to be a member   |
| Eligibility: Varies   |
| PETS WELCOME  |
| Address: N/A  |
| Phone: 845-297-5150   |
| Email: customerserv@petswelcome.com   |
| Contact Person: Representative  |
| Services Offered: Information about hotels, restaurants, and activities that are pet friendly               |
| Languages Offered: English  |
| Fees: N/A   |
| Eligibility: Open to all  |
|   |

| PROJECT EVERGREEN   |
|---|
| Address: 8500 Station St., Suite 230 Mentor, OH 44060   |
| Phone: 877-758-4835 or 888-611-2955   |
| Website: www.projectevergreen.org/programs/gcft   |
| Email: kimatsko@projectevergreen.org  |
| Contact Person: Joy Westenberg/ Ki Matsko   |
| Services Offered: Free lawn care and landscape service for deployed service members and family        |
| Languages Offered: English  |
| Fees: None  |
| Eligibility: Deployed active duty and activated reserve   |
| PSD (Personnel Support Detachment)  |
| Address: 3395 Sturtevant St, Ste 1, Bldg. 56 , San Diego, CA 92136-5075                               |
| Phone: 619-556-1945   |
| Website: http://www.public.navy.mil/bupers-npc/psd/Pages/default.aspx                                 |
| Email: N/A  |
| Contact Person: Front desk  |
| Services Offered: Pay and personnel information, electronic service records updates, NSIPS            |
| Languages Offered: English  |
| Fees: N/A   |
| Eligibility: Active duty and reserve military members   |
| REGION LEGAL SERVICE OFFICE   |
| Address: Bldg. 56, Naval Base San Diego   |
| Phone: 6919) 556-2211 or (619) 556-0049   |
| Website: https://www.jag.navy.mil/legal_services/rlso/rlso_southwest.htm                              |
| Email: N/A  |
| Contact Person: Receptionist/ Quarterdeck   |
| Services Offered: Wills, divorce, adoption, powers of attorney, notary, and other attorney services   |
| Languages Offered: Depends on staff availability  |
| Fees: N/A   |
| Eligibility: Active duty, retirees, reservists, and their dependents                                  |
| SAFE HELP LINE  |
| Address: 1220 L Street, NW Suite 505, Washington, DC 20005  |
| Phone: 877-995-5247   |
| Website: www.safehelpline.org   |
| Email: info@safehelpline.org  |
| Contact Person: Trained staff   |
| Services Offered: One on one confidential, 24/7, worldwide help for sexual assault related incidences |
| Languages Offered: English  |
| Fees: None  |
| Eligibility: DoD Community  |
|   |

## SAIL

Address: N/A

Phone: Military Crisis Line: 1-800-273-8255

Website: https://www.public.navy.mil/bupers-

npc/support/21st\_Century\_Sailor/suicide\_prevention/command/Pages/SAIL.aspx

Email: N/A

Contact Person: (619) 909-7398 Sarah McGrath

Services Offered: evidence-based approach to intervention that provides rapid assistance, ongoing risk assessment, care coordination and reintegration assistance for service members identified with a suicide related behavior

Languages Offered: English

Fees: N/A

Eligibility: Service members identified with a suicide related behavior

## SALVATION ARMY CORPS COMMUNITY CENTER

Address: 825 7th Avenue, San Diego, CA 92101

Phone: 619-699-2200

Website: http://centrecity.salvationarmy.org/

Email: Contact form online

Contact Person: Receptionist

Services Offered: Emergency shelter, addiction counseling, food drives, disaster assistance, employment assistance, adult day care and community centers, Christian worship services and ministries

Languages Offered: Many languages may be available depending on location

Fees: N/A

Eligibility: Anyone

# SAN DIEGO COMMUNITY COLLEGES

Address: 3375 Camino Del Rio South, San Diego, California 92108

Phone: 619-388-6500

Website: http://www.sdccd.edu/

Email: N/A

Contact Person: Admin

Services Offered: Three colleges that offer Associate's Degrees, certificates, and degrees for transfer. Languages Offered: English/ Spanish

Fees: Varies

Eligibility: Everyone

# SAN DIEGO CONTINUING EDUCATION

Address: 4343 Ocean View Blvd., San Diego, CA 92113

Phone: 619-388-4884 OR 619-388-4956

Website: http://www.sdce.edu/organization/contact

Email: N/A

Contact Person: Admin

Services Offered: Quality education and support services to diverse adult learners in pursuit of lifelong learning, training, career advancement, and pathways to college.

Languages Offered: Multiple languages may be available based on staff presence

Fees: Varies

Eligibility: Anyone

| SAN DIEGO COUNTY DISTRICT ATTORNEY'S OFFICE   |
|---|
| Address: 330 W. Broadway, San Diego, CA 92101   |
| Phone: 619-531-4040   |
| Website: http://www.sdcda.org/  |
| Email: publicaffairs@sdcda.org  |
| Contact Person: Receptionist  |
| Services Offered: Crime reporting, crisis intervention, victim advocates, counseling, resource and    |
| referral, case status, emergency assistance   |
| Languages Offered: English, Spanish, Tagalog, Mandarin, Arabic, Vietnamese, and Farsi                 |
| Fees: N/A   |
| Eligibility: Anyone   |
| SAN DIEGO FINANCIAL LITERACY CENTER (SDFLC)   |
| Address: 649 W. Mission Ave., Room 2400, Escondido, CA 92025  |
| Phone: 760-740-5582   |
| Website: www.sdflc.org  |
| Email: mvrc@sdflc.org   |
| Contact Person: Military and Veterans Resource Center   |
| Services Offered: Free financial literacy seminars, Boost for Our Heroes awards, educational and      |
| •   |
| financial grant programs<br>Languages Offered: English  |
| Fees: None  |
|   |
| Eligibility: Anyone   |
| SAN DIEGO FOOD BANK   |
| Address: 9850 Distribution Avenue, San Diego, CA 92121  |
| Phone: 866-350-3663 or 858-527-1419   |
| Website: www.sandiegofoodbank.org   |
| Email: N/A  |
| Contact Person: Operator  |
| Services Offered: Food drives and distributions   |
| Languages Offered: English and Spanish  |
| Fees :none  |
| Eligibility: Anyone   |
| SAN DIEGO MILITARY FAMILY COLLABORATIVE   |
| Address: 3487 Santo Rd, San Diego, CA, 92124  |
| Phone: 858.496.0044   |
| Website: http://sdmilitaryfamily.org/   |
| Email: info@sdmilitaryfamily.org  |
| Contact Person: Ms. Kathryn Brown   |
| Services Offered: Provide an inclusive forum to maximize the collective impact of community resources |
| to enhance military family life.  |
| Languages Offered: English  |
| Fees: None  |
| Eligibility: Varies per organization  |
|   |

| SAN DIEGO MILITARY OUTREACH MINISTRIES (SD MOM)  |
|--|
| Address 1126 Harbinson Ave. La Masa, CA 01012  |
| Address: 4426 Harbinson Ave. La Mesa, CA 91942<br>Phone: 619-461-4164                                    |
| Website: www.sandiegomom.org   |
| Email:office@sandiegomom.org   |
| Contact Person: Front Office   |
| Services Offered: Food distribution, infant and children items, small household goods                    |
| Languages Offered: English   |
| Fees: None   |
| Eligibility: E5 active duty and below and Wounded Warriors   |
| SAN DIEGO POLICE DEPARTMENT  |
|  |
| Address: 1401 Broadway, San Diego, CA 92101<br>Phone: 619-531-2000                                       |
|  |
| Website: https://www.sandiego.gov/police   |
| Email: N/A<br>Contact Person: Non-emergency  |
| Services Offered: Crime reporting, restraining orders, community outreach                                |
| Languages Offered: Depends on staffing   |
| Fees: N/A  |
| Eligibility: Anyone  |
| SAN DIEGO UNITED VETERANS COUNCIL  |
|  |
| Address: 3245 University Avenue Suite 1-227, San Diego CA 92104  |
| Phone: N/A   |
| Website: <u>http://dm.sduvc.org/</u>   |
| Email: UVCNews@gmail.com   |
| Contact Person: Representative   |
| Services Offered: Collaboration of Veteran's organizations and resource and referral                     |
| Languages Offered: English   |
| Fees: N/A  |
| Eligibility: Veterans and their families   |
| Veterans Crisis Line 800-273-8255 & Press 1.   |
| Chat online http://www.VeteransCrisisLine.net . Send a text message to 838255                            |
| SAN DIEGO VETERANS COALITION   |
| Address: 5520 Overland Avenue, The Commons Room, San Diego, CA 92123                                     |
| Phone: N/A   |
| Website: www.sdvetscoalition.org   |
| Email: Contact form online   |
| Contact Person: Representative   |
| Services Offered: Collaboration and coordination of various organizations and resources for military and |
| veterans in San Diego  |
| Languages Offered: English   |
| Fees: N/A  |
| Eligibility: Veterans and their families   |

# SAVING FOR COLLEGE

Address: 300 South Grand Ave 16th Floor, Los Angeles, CA 90071

Phone: (301) 590-6500

Website: www.finra.org/investors/saving-college

Email: Contact form online

Contact Person: Representative

Services Offered: College saving calculator and info about college savings plans

Languages Offered: English/ Spanish

Fees: N/A

Eligibility: Anyone

## SAY SAN DIEGO

Address: Administrative Office- 8755 Aero Drive, Suite 100, San Diego, CA, 92123

Mid-City Family Resource Center- 4275 El Cajon Blvd., San Diego, CA 92105

Phone: 858-565-4148 or 619-283-9624

Website: https://www.saysandiego.org/

Email: info@saysandiego.org

Contact Person: Admin

Services Offered: Before and after school programs, child abuse prevention, community development,

family support, mental health services, prevention strategies, and school success

Languages Offered: English, Spanish, French, and more

Fees: May apply for some programs

Eligibility: Anyone

## SCHOOL LIAISONS PROGRAM

Address: 2625 Le Hardy St. Bldg. 3544 San Diego, CA 92136

Phone: 619-532-1034

Website: www.navylifesw/sandiego/families/cyp/schoolliason

Email: nbsdslo@navy.mil

Contact Person: School Liaison Officer

Services Offered: Agency referrals, school transfer assistance, local school info

Languages Offered: English

Fees: None

Eligibility: Active duty military and dependents

Phone number I received off voicemail is for : Kelly Frish Regional School Liason Officer: 619 247 9109

#### SOUTH BAY COMMUNITY SERVICES

Address: 430 F Street, Chula Vista CA 91910 Phone: 619-420-3620 ; 800-640-2933 Website: http://southbaycommunityservices.org/ Email: N/A Contact Person: Receptionist or 24 hour hotline Services Offered: Domestic violence support services, emergency and transitional housing, food assistance and distribution, tax services, and family support Languages Offered: English and Spanish Fees: N/A Eligibility: Anyone

| SOUTH METRO CAREER CENTER   |
|---|
| Address: 4389 Imperial Ave, San Diego, CA 92113   |
| Phone: (619) 266-4200   |
| Website: https://workforce.org/events/south-metro-career-center-employer-panel-workshop/  |
| Email: N/A  |
| Contact Person: Receptionist  |
| Services Offered: Local Labor Market Information, including Job Postings Board, Information and   |
| Referral to Partner and Community Resources , Recruitment and Job Fairs , Staff-lead career readiness   |
| workshops , Resource Room and Computer Center Access , typing Certificate and Microsoft Word  |
| classes   |
| Languages Offered: Multiple languages available   |
| Fees: None  |
| Eligibility: Anyone   |
| SPOUSE PREFERENCE   |
| Address: N/A  |
| Phone: 858-577-5728   |
| Website: http://www.secnav.navy.mil/donhr/how-to-apply/military-spouses/pages/default.aspx  |
| Email: N/A  |
| Contact Person: OCHR San Diego Operations Center  |
| Services Offered: Information about military spouse preference for employment   |
| Languages Offered: N/A  |
| Fees: None  |
| Eligibility: Please visit website for specific eligibility requirements.  |
|   |
| Did not hear hack from "Alana" who has the voicemail for that phone number  |
| Did not hear back from "Alana" who has the voicemail for that phone number  |
| SUPPORT THE ENLISTED PROJECT (STEP)   |
| SUPPORT THE ENLISTED PROJECT (STEP)<br>Address: 9951 Business Park Ave. Ste. A, San Diego, CA 92131   |
| SUPPORT THE ENLISTED PROJECT (STEP)<br>Address: 9951 Business Park Ave. Ste. A, San Diego, CA 92131<br>Phone: 858-695-6810  |
| SUPPORT THE ENLISTED PROJECT (STEP)<br>Address: 9951 Business Park Ave. Ste. A, San Diego, CA 92131<br>Phone: 858-695-6810<br>Website: www.stepsocal.org  |
| SUPPORT THE ENLISTED PROJECT (STEP)<br>Address: 9951 Business Park Ave. Ste. A, San Diego, CA 92131<br>Phone: 858-695-6810<br>Website: www.stepsocal.org<br>Email:info@stepsocal.org  |
| SUPPORT THE ENLISTED PROJECT (STEP)<br>Address: 9951 Business Park Ave. Ste. A, San Diego, CA 92131<br>Phone: 858-695-6810<br>Website: www.stepsocal.org<br>Email:info@stepsocal.org<br>Contact Person: Receptionist  |
| SUPPORT THE ENLISTED PROJECT (STEP)<br>Address: 9951 Business Park Ave. Ste. A, San Diego, CA 92131<br>Phone: 858-695-6810<br>Website: www.stepsocal.org<br>Email:info@stepsocal.org<br>Contact Person: Receptionist<br>Services Offered: Emergency financial grants, holiday relief, financial classes, Wounded Warrior  |
| SUPPORT THE ENLISTED PROJECT (STEP)<br>Address: 9951 Business Park Ave. Ste. A, San Diego, CA 92131<br>Phone: 858-695-6810<br>Website: www.stepsocal.org<br>Email:info@stepsocal.org<br>Contact Person: Receptionist<br>Services Offered: Emergency financial grants, holiday relief, financial classes, Wounded Warrior<br>caregiver support   |
| SUPPORT THE ENLISTED PROJECT (STEP)<br>Address: 9951 Business Park Ave. Ste. A, San Diego, CA 92131<br>Phone: 858-695-6810<br>Website: www.stepsocal.org<br>Email:info@stepsocal.org<br>Contact Person: Receptionist<br>Services Offered: Emergency financial grants, holiday relief, financial classes, Wounded Warrior<br>caregiver support<br>Languages Offered: English and Spanish   |
| SUPPORT THE ENLISTED PROJECT (STEP)<br>Address: 9951 Business Park Ave. Ste. A, San Diego, CA 92131<br>Phone: 858-695-6810<br>Website: www.stepsocal.org<br>Email:info@stepsocal.org<br>Contact Person: Receptionist<br>Services Offered: Emergency financial grants, holiday relief, financial classes, Wounded Warrior<br>caregiver support<br>Languages Offered: English and Spanish<br>Fees: None   |
| SUPPORT THE ENLISTED PROJECT (STEP)<br>Address: 9951 Business Park Ave. Ste. A, San Diego, CA 92131<br>Phone: 858-695-6810<br>Website: www.stepsocal.org<br>Email:info@stepsocal.org<br>Contact Person: Receptionist<br>Services Offered: Emergency financial grants, holiday relief, financial classes, Wounded Warrior<br>caregiver support<br>Languages Offered: English and Spanish<br>Fees: None<br>Eligibility: Junior Enlisted Service members and their families  |
| SUPPORT THE ENLISTED PROJECT (STEP)<br>Address: 9951 Business Park Ave. Ste. A, San Diego, CA 92131<br>Phone: 858-695-6810<br>Website: www.stepsocal.org<br>Email:info@stepsocal.org<br>Contact Person: Receptionist<br>Services Offered: Emergency financial grants, holiday relief, financial classes, Wounded Warrior<br>caregiver support<br>Languages Offered: English and Spanish<br>Fees: None<br>Eligibility: Junior Enlisted Service members and their families<br>THE BEST SCHOOLS  |
| SUPPORT THE ENLISTED PROJECT (STEP)<br>Address: 9951 Business Park Ave. Ste. A, San Diego, CA 92131<br>Phone: 858-695-6810<br>Website: www.stepsocal.org<br>Email:info@stepsocal.org<br>Contact Person: Receptionist<br>Services Offered: Emergency financial grants, holiday relief, financial classes, Wounded Warrior<br>caregiver support<br>Languages Offered: English and Spanish<br>Fees: None<br>Eligibility: Junior Enlisted Service members and their families<br>THE BEST SCHOOLS<br>Address: 1336 Main, St., Pella, IA 50219  |
| SUPPORT THE ENLISTED PROJECT (STEP)<br>Address: 9951 Business Park Ave. Ste. A, San Diego, CA 92131<br>Phone: 858-695-6810<br>Website: www.stepsocal.org<br>Email:info@stepsocal.org<br>Contact Person: Receptionist<br>Services Offered: Emergency financial grants, holiday relief, financial classes, Wounded Warrior<br>caregiver support<br>Languages Offered: English and Spanish<br>Fees: None<br>Eligibility: Junior Enlisted Service members and their families<br>THE BEST SCHOOLS<br>Address: 1336 Main, St., Pella, IA 50219<br>Phone: 708-305-0257   |
| SUPPORT THE ENLISTED PROJECT (STEP)<br>Address: 9951 Business Park Ave. Ste. A, San Diego, CA 92131<br>Phone: 858-695-6810<br>Website: www.stepsocal.org<br>Email:info@stepsocal.org<br>Contact Person: Receptionist<br>Services Offered: Emergency financial grants, holiday relief, financial classes, Wounded Warrior<br>caregiver support<br>Languages Offered: English and Spanish<br>Fees: None<br>Eligibility: Junior Enlisted Service members and their families<br>THE BEST SCHOOLS<br>Address: 1336 Main, St., Pella, IA 50219<br>Phone: 708-305-0257<br>Website: www.thebestschools.org  |
| SUPPORT THE ENLISTED PROJECT (STEP)<br>Address: 9951 Business Park Ave. Ste. A, San Diego, CA 92131<br>Phone: 858-695-6810<br>Website: www.stepsocal.org<br>Email:info@stepsocal.org<br>Contact Person: Receptionist<br>Services Offered: Emergency financial grants, holiday relief, financial classes, Wounded Warrior<br>caregiver support<br>Languages Offered: English and Spanish<br>Fees: None<br>Eligibility: Junior Enlisted Service members and their families<br>THE BEST SCHOOLS<br>Address: 1336 Main, St., Pella, IA 50219<br>Phone: 708-305-0257<br>Website: www.thebestschools.org<br>Email: thebestschools.org@gmail.com   |
| SUPPORT THE ENLISTED PROJECT (STEP)<br>Address: 9951 Business Park Ave. Ste. A, San Diego, CA 92131<br>Phone: 858-695-6810<br>Website: www.stepsocal.org<br>Email:info@stepsocal.org<br>Contact Person: Receptionist<br>Services Offered: Emergency financial grants, holiday relief, financial classes, Wounded Warrior<br>caregiver support<br>Languages Offered: English and Spanish<br>Fees: None<br>Eligibility: Junior Enlisted Service members and their families<br>THE BEST SCHOOLS<br>Address: 1336 Main, St., Pella, IA 50219<br>Phone: 708-305-0257<br>Website: www.thebestschools.org<br>Email: thebestschools.org@gmail.com<br>Contact Person: Mr. James Barham   |
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| Contact Person: Delores Jacobs Services Offered: Advocacy and civil rights, behavioral health programs, discussion groups, special events, family services, Latino services, and youth programs Languages Offered: English and Spanish Fees: N/A Eligibility: Anyone THERAPEUTIC RECREATION SERVICES Address: 3255 Zoo Drive San Diego, CA 92101 Phone: 619-525-8247 Website: http://www.sandiego.gov/park-and-recreation/pdf/trscalendar.pdf https://www.sandiego.gov/park-and-recreation/activities/trs Email: JMRichards@sandiego.gov Contact Person: N/A Services Offered: The City of San Diego Park & Recreation Therapeutic Recreation Services program provides sports, recreation, leisure and outreach services to San Diegans with physical, mental and emotional disabilities Languages Offered: English Fees: Based on activity Eligibility: Open to the public ages 3- adulthood, some activities may have a physical assessment THRIF SAVINGS PLAN (TSP) Address: N/A Phone: 877-968-3778 Website: www.tsp.gov Email: JM/A Contact Person: Receptionist Services Offered: English Fees: Bone Eligibility: Federal employees and military TRACEDY ASSISTANCE PROGRAM FOR SURVIVORS (TAPS) Address: 3033 Wilson Boulevard, Suite 630 Arlington, VA 22201 Phone: 1: 600-959-TAPS (8277) Website: http://www.taps.org Email: Info@taps.org Contact Person: TAPS Services and Support Services Offered: Survivor programs, connections, camps for children, seminars, and resources  | Vebsite: http://www.thecentersd.org  |
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| Phone: 619-525-8247<br>Website: http://www.sandiego.gov/park-and-recreation/pdf/trscalendar.pdf<br>https://www.sandiego.gov/park-and-recreation/activities/trs<br>Email: JMRichards@sandiego.gov<br>Contact Person: N/A<br>Services Offered: The City of San Diego Park & Recreation Therapeutic Recreation Services program<br>provides sports, recreation, leisure and outreach services to San Diegans with physical, mental and<br>emotional disabilities<br>Languages Offered: English<br>Fees: Based on activity<br>Eligibility: Open to the public ages 3- adulthood, some activities may have a physical assessment<br><b>THRIFT SAVINGS PLAN (TSP)</b><br>Address: N/A<br>Phone: 877-968-3778<br>Website: www.tsp.gov<br>Email: N/A<br>Contact Person: Receptionist<br>Services Offered: English<br>Fees: None<br>Eligibility: Federal employees and military<br><b>TRAGEDY ASSISTANCE PROGRAM FOR SURVIVORS (TAPS)</b><br>Address: 3033 Wilson Boulevard, Suite 630 Arlington, VA 22201<br>Phone: 1-800-959-TAPS (8277)<br>Website: http://www.taps.org<br>Email: info@taps.org<br>Contact Person: TAPS Services and Support<br>Services Offered: Survivor programs, connections, camps for children, seminars, and resources  |  |
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| Services Offered: Survivor programs, connections, camps for children, seminars, and resources  | mail: info@taps.org  |
|  | Contact Person: TAPS Services and Support  |
| Languages Offered: Dependent on staff  | ervices Offered: Survivor programs, connections, camps for children, seminars, and resources       |
|  | anguages Offered: Dependent on staff   |
| Fees: None   | ees: None  |
| Eligibility: Family of a fallen service member   | ligibility: Family of a fallen service member  |

# TRICARE

Address: N/A Phone: 1-844-866-9378 (HealthNet West) Website: www.tricare.mil ; Email: Contact form online Contact Person: Customer Service Services Offered: Healthcare coverage, claims information, enrollment Languages Offered: Multiple languages available Fees: N/A Eligibility: Active, retired, activated reserve, and dependents

# **TRICARE EXTENDED CARE HEALTH OPTION (TRICARE ECHO)**

Address: N/A

Phone: 1-844-866-WEST; Fax: 1-877-890-8156

Website: http://www.tricare.mil/echo; www.uhcmilitarywest.com

Email: Case Manager

Contact Person: Case Manager

Services Offered:

- Applied Behavior Analysis therapy for qualifying conditions (not a cost share service)
- Durable equipment
- Expanded in-home medical services through Tricare ECHO Home Health Care (EHHC)
- Interpreter or translator services for patients with visual or hearing impairments
- Medical and rehabilitative services
- Respite care for the caregiver
- Training to use assistive devices
- Transportation to ECHO-authorized services when appropriate

Languages Offered: Based on provider

Fees: Cost Share per family

|   | • •                   |         |       |
|---|-----------------------|---------|-------|
| • | E1-E5                 | \$25    |       |
| • | E6                    |         | \$30  |
| • | E7 & O1               |         | \$35  |
| • | E8 & O2               |         | \$40  |
| • | E9, WO/WO-1, CWO-2, & | 03 \$45 |       |
| • | CWO-3,CWO-4 & O4      | \$50    |       |
| • | CWO-5 & O5            |         | \$65  |
| • | 06                    |         | \$75  |
| • | 07                    |         | \$100 |
| • | 08                    |         | \$150 |
| • | 09                    |         | \$200 |
|   |                       |         |       |

• O10 \$250

Eligibility:

- ECHO is offered to the following beneficiaries who are diagnosed with moderate or severe mental retardation, a serious physical disability, or an extraordinary physical or psychological condition
- Enrolled in the Exceptional Family Member Program (unless given a waiver for specific reasons)
- Tricare-eligible Active Duty Family Members (ADFMs), including family members of National Guard and Reserve members called or ordered to active service for more than 30 days
- Family members who are eligible for continued coverage under the Transitional Assistance Management Program
- Children or spouses of former service members who were victims of physical or emotional abuse
- Family members of deceased active duty sponsor (during the period they are in transitional survivor status)

## TUTOR.COM Address: N/A Phone: 1800-411-1970 Website:www.tutor.com/military Email: militarysupport@tutor.com Contact Person: Customer service representative Services Offered: Free one on one tutoring for military Languages Offered: Multiple languages available Fees: None for military Eligibility: US Active Duty and activated reserve and their school age children and spouses **U.S. AIR FORCE CASUALTY MATTERS DIVISION** Address: 550 C Street W JBSA-Randolph AFB, TX 78150 Phone: TOLL-FREE: 800-525-0102, Option 1, then Option 1 Website: http://www.afpc.af.mil/Air-Force-Casualty-Operations/ Email: afpc.casualty@us.af.mil **Contact Person: Casualty Operations** Services Offered: The branch provides guidance to commanders, casualty assistance representatives, family assistance representatives, and many other support agencies to ensure members and their families are taken care of as expeditiously as possible in a family emergency Languages Offered: English Fees: N/A Eligibility: Family of fallen active duty member **U.S. MARINE CORPS CASUALTY ASSISTANCE** Address: N/A Phone: 1-800-847-1597 Website: http://www.usmc-mccs.org/services/benefits/casualty-assistance/ Email: N/A Contact Person: Casualty Assistance Command Representative Services Offered: Provide immediate casualty assistance to Marine Corps families with compassion, dignity and honor, task and assign units to provide Casualty Assistance Calls Officers (CACOs) to supported family members, facilitate delivery of command investigations to family members to provide closure. Languages Offered: English Fees: N/A Eligibility: Family members of fallen active duty service members UNION OF PAN ASIAN COMMUNITIES Address: 1031 25th Street San Diego, CA 92102 Phone: 619-232-6454 Website: http://www.upacsd.com/ Email: jleedom@upacsd.com Contact Person: Jennifer Leedom Services Offered: Adult, children, and adolescent mental health; addiction treatment and recovery; housing counseling; community development; senior nutrition program Languages Offered: Over 30 different languages and dialects Fees: N/A Eligibility: low-income families and individuals in the County of San Diego

|                     | VICE ORGANIZATION (USO) DOWNTOWN   |
|---------------------|--|
|                     | Street, Suite 100, San Diego, CA 92101   |
| Phone: 619-235      |  |
|                     | /sandiego.uso.org/   |
|                     | equest@usosandiego.org   |
| Contact Person:     |  |
|                     | : ticket giveaways, free Tuesday night dinners, community chest food program, and    |
|                     | ed: English and Spanish  |
| Fees: none          |  |
| 0,                  | duty and dependents  |
| UNITED SERV         | VICE ORGANIZATION (USO) SAN DIEGO INTERNATIONAL AIRPORT                              |
| Address: 3705 N     | orth Harbor Drive, San Diego, CA 92101   |
| Phone: 619-296      | -3192  |
| Website: https:/    | /sandiego.uso.org/neil-ash-airport   |
| Email: resourcer    | equest@usosandiego.org   |
| Contact Person:     | Front desk   |
| Services Offered    | : Food and beverages, comfortable seating, video games, showers, and children's play |
| area                |  |
| Languages Offer     | ed: English and Spanish  |
| Fees: none          |  |
| Eligibility: Active | Duty and Dependents  |
| UNITED STA          | TES POSTAL SERVICE (USPS) CARE PACKAGE PROGRAM                                       |
| Address: N/A        |  |
| Phone: 1800-61      | 0-8734   |
| Website: usps.co    | om/ship/apo-fpo-dpo.htm  |
| Email: N/A          |  |
| Contact Person:     | USPS Representative  |
| Services Offered    | : Free military care kit   |
| Languages Offer     | ed: Multiple languages available   |
| Fees: Free kit, p   | ostage is additional   |
| Eligibility: Anyor  | ne   |
| UNITED THR          | OUGH READING   |
| Address: 1455 F     | razee Rd. Ste. 500, San Diego, CA, 92108   |
| Phone: 858-481      |  |
|                     | throughreading.org   |
| Email: lilycarltor  |  |
| Contact Person:     |  |
|                     | : Connecting children to deployed parents through recorded reading                   |
|                     | ed: English and some Spanish   |
| Fees: None          |  |
|                     | duty, activated reserve, and family  |

## US CITIZENSHIP AND IMMIGRATION SERVICES Address: 1325 Front Street, San Diego, CA 92101 Phone: 877-CIS-4MIL (877-247-4645) Website: https://www.uscis.gov/military Email: Contact form online Contact Person: Representative Services Offered: USCIS offers immigration information and links to resources geared specifically for members of the military and their families. Languages Offered: English/ Spanish online; more languages may be available Fees: N/A Eligibility: Anyone US NAVY PERSONNEL COMMAND CASUALTY ASSISTANCE Address: 5720 Integrity Driven Millington, TN 38055-1300 Phone: 1-800-368-3202 or 901-634-9279 for after hours Website: http://www.public.navy.mil/BUPERS-NPC/SUPPORT/CASUALTY/Pages/default2.aspx Email: N/A Contact Person: CACO Services Offered: provide timely and first class casualty assistance to Navy families when a Sailor is seriously ill or injured, is placed in a duty status whereabouts unknown (DUSTWUN), or is declared missing and/or Prisoner of War or dies Languages Offered: English Fees: None Eligibility: Family of active duty service member VETASSIST Address: 3711 Long Beach Blvd. Suite 708 Long Beach, CA 90807 Phone: 562-208-1883 or 877-878-4248 Website: https://veteranshomecare.com/ Email: infoca@veteranshomecare.com **Contact Person: Receptionist** Services Offered: In Home Care For Veterans and Spouses Paid For By Your Service To Our Country Languages Offered: English Fees: None Eligibility: a veteran or the surviving spouse of a veteran who served at least 90 days on active duty, at least one day during wartime, with non service-connected medical condition causing you to need assistance with activities of daily living VETERANS ADMINISTRATION (SAN DIEGO REGIONAL OFFICE) Address: 8810 Rio San Diego Drive, San Diego, CA 92108 Phone: 1-800-827-1000 (VA Benefits Line) Website: http://www.benefits.va.gov/sandiego/ Email: N/A Contact Person: Representative Services Offered: Information regarding benefits, GI Bill, home loans, survivor benefits, life insurance, employment centers, and more Languages Offered: Multiple languages available Fees: None Eligibility: Veterans, service members, their families and survivors

| VETERANS OF FOREIGN WARS (VFW)  |
|---|
| Address ACCAN 24th Ct. Kennes City, NAC CA111   |
| Address: 406 W. 34th St., Kansas City, MO 64111   |
| Phone: (816) 756-3390   |
| Website: www.vfw.org  |
| Email: Contact form online  |
| Contact Person: Operator  |
| Services Offered: Insurance programs, financial services, travel coordination, end of life services, active |
| duty to civilian transition   |
| Languages Offered: English  |
| Fees: \$45 annually for membership  |
| Eligibility: US citizen, honorably served in the Armed Forces for a war, expedition, or campaign on         |
| foreign soil or hostile waters  |
| VETERANS VILLAGE SAN DIEGO  |
| Address: 4141 Pacific Highway, San Diego, CA 92110  |
| Phone: 619-393-2000   |
| Website: www.vvsd.net   |
| Email: info@vvsd.net  |
| Contact Person:   |
| Services Offered: VVSD extends assistance to needy and homeless veterans and their families by              |
| providing: Substance Abuse Recovery, Mental Health Counseling, Job Training and Job Search                  |
| Assistance, Housing, Food, Clothing, Legal Services   |
| Languages Offered: English and Spanish  |
| Fees: none  |
|   |
| Eligibility: Homeless military veterans and their families  |
| VOLUNTEER LAWYER PROGRAM  |
| Address: 707 Broadway, Ste. 1400, San Diego, CA, 92101  |
| Phone: 619-235-5656   |
| Website: www.sdvlp.org  |
| Email: N/A  |
| Contact Person: Operator  |
| Services Offered: Free civil legal services   |
| Languages Offered: English and Spanish  |
| Fees: None  |
| Eligibility: Income sensitive and San Diego residents   |
| VOLUNTEER MATCH   |
| Address: 409 13th Street, Suite 800 Oakland, CA 94612   |
| Phone: N/A  |
| Website: www.volunteermatch.org   |
| Email: N/A  |
| Contact Person: Representative  |
| Services Offered: Connect to various volunteer opportunities where you live based on your interests         |
| Languages Offered: English  |
| • • •   |
| Fees: None  |

# WOMEN, INFANTS, AND CHILDREN (WIC) PROGRAM NBSD Address: Bldg. 265, 3005 Corbina Alley, San Diego, CA 92136 Phone: 800-500-6411; 858-860-4608 Website: www.sandiegowic.org Email: wic@sandiegowic.org **Contact Person:** Services Offered: Healthy food checks, nutritional guidance, breastfeeding support, and referrals Languages Offered: English and Spanish Fees: None Eligibility: Pregnant women ;Breastfeeding women up to one year postpartum; Non-breastfeeding women up to six months postpartum; Infants and children under five years old; All foster children under five years old WOMEN'S RESOURCE CENTER Address: 1963 Apple St. Oceanside, CA 92054 Phone: 760-757-3500 Website: http://www.wrcsd.org/ Email: Contact form online **Contact Person: Director** Services Offered: Transitional housing, crisis intervention, adult and children's counseling, domestic violence hotline, domestic violence perpetrator program, sexual assault response teams, domestic violence response teams, and community and school prevention programs Languages Offered: English and Spanish Fees: N/A Eligibility: Men, women, and children involved in or threatened by domestic violence or sexual assault WORLD BEAT CULTURAL CENTER Address: 2100 Park Blvd. San Diego, CA 92101 Phone: 619-230-1190 Website: http://www.worldbeatcenter.org/ Email: Contact form online Contact Person: Receptionist Services Offered: Cultural immersion opportunities, children's summer camp, student internships, outreach program, outdoor classroom, and cultural activity classes Languages Offered: Multiple languages available depending on staff Fees: May apply to some events/classes Eligibility: Anyone YMCA CHILDCARE RESOURCES Address: 1750 5th Ave. San Diego, CA 92101 Phone: 619-521-3070 800-481-2151 Website: www.ymca.org/crs Email: myreferral@ymca.org **Contact Person: Receptionist** Services Offered: Childcare referral for income sensitive families Languages Offered: Multiple languages available Fees: None for referral, but childcare fees will apply Eligibility: Anyone

#### ZERO8HUNDRED

Address: 4220 Hotel Circle Court, Suite 250 San Diego, CA 92108 Phone: N/A

Website: https://www.zero8hundred.org/

Email: Contact form online

Contact Person: Peer Navigator

Services Offered: access to online skills assessments and industry matching tools, coaching by sector leader in the area of interest, access to community resources for resume writing and interview skills, access to veterans resource centers, directory of small/mid-sized companies ready to hire, linkages to existing education and employment navigators, emergency food, shelter/housing, material goods, transportation, utilities, financial services and legal aid services, support groups, social development, self-care and personal enrichment, and military family support services.

Languages Offered: English

Fees: None

Eligibility: Veterans and their family members within 6 months prior to leaving active duty and up to 12 months after